



Welcome

F.A.Q. - AGENTS

EazyCity operates in the hospitality sector since 2004, with offices in Ireland and England. We welcome every year thousands of people from all over Europe interested in a new life experience, work, study or for a vacation.

EazyCity provides Accommodation, Language Courses, Employment Assistance / Internship Research, Au pair, Social Events, Guided Tours and much more...



EazyCity Management

Welcome

F.A.Q. - Agents

ACCOMMODATION

- **Where is the EazyCity accommodation located in Dublin and Cork and in which zone in London?**

Our houses in Cork are all situated in the city centre. In Dublin we have houses in the city centre and 10/15 minute by tram / bus to the city centre (Rathmines, Dublin 6 and Phibsboro Dublin 7). In London we have houses in zone 2 (Acton, West London and Canada water area, East London). All houses are of a good standard.

- **Is the EazyCity Accommodation furnished?**

All our shared self-catering properties are fully furnished. All houses have a fully equipped kitchen, living room (with tv and wi-fi internet connection), bedrooms and at least 2 bathrooms per property. All properties have a washing machine.

- **How big are the bedrooms, what size are they?**

All bedrooms are of a good size. Since we manage many properties, we have bedrooms (single and twin/double) of different sizes. They vary between (12 and 24sq.m). We also have many en-suite bedrooms.

- **To book a twin room for 1 client, do we need to have 2 people?**

No. We can accept the booking of a single person in a twin room. We will place the student in a twin room with another EazyCity client already in our accommodation. We will also try our best to place the client with a person of a different nationality.

- **How can we make a reservation with EazyCity? What is the procedure?**

The agent needs to send an email for enquiries and bookings to the related office.

Cork: ask for Barbara (Office Manager), Carol or Giulio; **Dublin:** ask for Silvia (Office Manager) or Morrison; **London:** ask for Francesco (Office Manager) or Simona. A member of the staff will confirm the accommodation via e-mail. We reply to emails within 24 working hours. If it is an urgent booking, you can of course call us.

- **Are the EazyCity apartments and houses managed only by your agency?**

Yes, we manage all our properties. There is no intermediary, just EazyCity.

- **Do you have an emergency number for the students?**

Yes, we have a 24h emergency phone.

- **What days do you accept check-ins? Do you work weekends?**

We welcome our clients 7 days a week and we collect them either at the airport or in the city centre. We have no time restriction for check-ins. We welcome our clients any day, anytime except from Christmas day.

Welcome

- **What is the payment procedure (rents, deposit etc...)?**

The agent can either take payment from the client and pay EazyCity once they receive our invoice OR take a deposit or your agency fee from the client and get the clients to pay the rent to us on arrival. Last Friday of each month, we will send you the commission.

- **Do we/the client have to pay EazyCity in pounds (£) for your London accommodation or the payment in euro is possible?**

In London the payment for the rent is in sterling only.

- **Do you also work with host families? Where are they located?**

Yes, we also work with many host families in all cities. Our families in Cork and Dublin are situated close to the city centre (3/5 km). In London our families are located in zone 2, 3 and 4.

Welcome

**Please do not hesitate to contact
us for any further question...**

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